



## The Bay Area Freeway Service Patrol Is Here to Help

If you have car trouble while on the freeway, the Bay Area Freeway Service Patrol can assist you with the following, FREE OF CHARGE:

- ▲ changing a flat tire
- ▲ "jump starting" your car
- ▲ taping hoses and refilling your radiator
- ▲ giving you a gallon of fuel.

If the Bay Area Freeway Service Patrol cannot get your automobile running within a few minutes by providing the above services, it will tow your car, absolutely FREE OF CHARGE, to the nearest California Highway Patrol-identified location off the freeway.

If needed, the Freeway Service Patrol driver will transport you to the nearest pay telephone, or call the California Highway Patrol to request additional assistance for you.

The Bay Area Freeway Service Patrol is a joint program sponsored by

- the Metropolitan Transportation Commission (MTC) Service Authority for Freeways and Expressways (SAFE)
- the California Department of Transportation (Caltrans)
- the California Highway Patrol (CHP).

## Questions & Answers

? How will I recognize the Bay Area Freeway Service Patrol (FSP)?

All Bay Area FSP trucks are white and display the easily recognizable blue and yellow FSP logo. Their drivers wear blue uniforms with the FSP logo.

? Is there a number I can call for FSP service?

There is no need to request service since FSP drivers roam the freeways looking for motorists to help during the hours and on the routes specified in this brochure.

? Are the Bay Area Freeway Service Patrol drivers certified?

Yes. Drivers receive their certification after completing a CHP training program.

? Are there any costs or tips involved?

No. Drivers are not allowed to accept any compensation for their service.

? Will the Bay Area Freeway Service Patrol tow me to a private repair facility?

No. The Bay Area FSP can tow vehicles only to CHP-identified locations. FSP drivers are prohibited from recommending tow service companies, or repair or body shops.

? Where do the Bay Area FSP tow trucks operate?

As shown on the map in this brochure, the trucks operate on approximately 550 miles of the Bay Area's most congested freeways and highways.

## Keeping the Bay Area Moving

The Bay Area Freeway Service Patrol is composed of specially trained tow truck drivers who:

- continuously patrol designated Bay Area freeways
- help stranded motorists
- keep traffic moving.

The roving tow trucks

- cut down on traffic jams by quickly clearing accidents and other incidents — the cause of more than 50 percent of traffic congestion
- through quick response, reduce the chance of further accidents and bottlenecks caused by impatient drivers and gawkers
- help save fuel and cut air-polluting emissions by reducing stop-and-go traffic.

Typical responses from motorists helped by FSP:

- "My car stalled and I was terrified, but FSP came to my rescue and got me out of danger's way."
- "The white FSP truck pulled up within just minutes of my car breaking down."
- "I have never been so happy to know that my tax dollars are going toward such a wonderful service!"

To avoid freeway breakdowns...

Take the time to check your gas gauge, coolant level, tire pressure and tread, and always keep your car in sound mechanical condition.